CURRICULUM VITAE

<u>Personal Details:</u>

Surname: Name:	PAPA ELENA
Title:	Computer Instructor Language Centre Cyprus University of Technology Cyprus
Born:	July 28 th 1970, Famagusta – Cyprus
Nationality:	Cypriot
Marital Status:	Divorced, two children
<u>Contact details:</u>	
Home address: Office Telephone: Home Telephone: Mobile Telephone: E-mail:	Volou 15, 2232 Latsia, Nicosia, Cyprus + 357 25002025 + 357 22571921 +357 99414181 elena.papa@cut.ac.cy
<u>Education:</u> <u>Dates:</u>	02/2009 - 01/2015 Master of Business Administartion Information Technology Management University of Leicester
<u>Dates:</u>	1987 - 1990
Title of qualification awarded :	Diploma of the Higher Technical Institite
Principal subjects / Occupational skills covered :	Computer Programming, Mathematics I, Data Processing, Business Organiation & Accounts, English & Communication I, Systems Analysis and Desing I, Operating Systems, Data Communication, Quantitative Methods II, Report & Business Writing, Data Structures, Commercial Data Base Package, Systems Analysis and Desing II, Advanced Operating System Consepts & Design, On Line Systems, Computer Graphics, System Design & Implementation, Software Engineering, Data Base Management Systems, Web Design, Artificial Intelligence, Expert Systems

Name and type of oranisation providing education and training :	Higher Technical Institute, Nicosia
Weighted Average :	73.4 / 100
<u>Dates:</u>	1981 - 1987
Title of qualification awarded :	Higher Education Degree
Principal subjects / Occupational skills covered :	Mathematics, Physics, Chemistry, English Language, Modern Greek
Name and type of oranisation providing education and training :	Ayios Antonis Lyceum of Limassol
Weighted Average :	19 1/11
<u>Languages:</u>	
 Greek (excellent) English (very good) 	
Professional Experience:	
1990 - 1992	Seasonal Lab Assistant in Computer Studies Department (Higher Technical Institute-HTI)
1/9/1992 - 31/12/2007	Lab Assistant in Computer Studies Department Higher Technical Institute-HTI) Duties: I was responsible of helping the students as also the lecturers during the various lessons, preparing the inventory of the laboratories, installing various software packages in the computers, fixing the computers when they were broken. Additionally of my duties I was responsible of my department's student grading system meaning entering the student's grades and issuing their performances.
1/1/2008 - 31/12/2014	Computer Instructor Department of Nursing Cyprus University of Technology Duties: I was responsible of helping the students as also the lecturers during the various lessons, preparing the inventory of

the laboratories, installing various software packages in the computers, fixing the computers when they were broken.

1/1/2015 – today

Instructor

Language Centre

Duties: I am responsible and accountable for the smooth running of Language Centre computer systems, organize and maintain the various technology infrastructures used in the department. I make sure that business equipment is updated to work effectively and give maximum results, troubleshoot computers and operating systems that are malfunctioning to identify faults and fix them by self or get an expert engineer to fix more difficult issues. I attend workshops/conferences to learn latest Information Technology Management techniques, additionally I organize workshops for Language Centre staff to intimate them with the latest trends in education. Furthermore I develop the marketing strategy, co-ordinate, plan and implement marketing campaigns for the promoting the MA in CALL, the Master offered by the Language Centre & Department of Multimedia and Graphic Arts. Besides I operate and maintain the Language Centre websites and social media accounts, evaluate the results so that to monitor and report on effectiveness of marketing communications strategies and come up with appropriate courses of action.

Endorsement Courses/ Seminars/Conferences:

- 1. Course on "Netware 4.x Administration", November 1996, Nicosia CYPRUS
- 2. Course on "Tru64 UNIX Administration", October 1999, Nicosia CYPRUS
- 3. Participation at the 'International Conference on Digital Information and Communication Technology and its applications;, June 21-23 2011, Paris FRANCE
- 4. Course on " Access for Managers" ,November 2004 , Nicosia CYPRUS
- 5. Seminar on "Implementing and Supporting Microsoft Windows XP Professional Course 2272" , 23rd March – 8th September 2005, Nicosia CYPRUS
- 6. Course on "Dreamweaver 8 Introduction & Intermediate" , November 2007, London UK
- 7. Participation at the 'Innovative Learning Environments 2011, Visual Thinking , Visual Learning', 24th of September 2011, Nicosia CYPRUS

- 8. Participation at the 'Networking: Language Centres and the challenge of creating networks', 12 13rd of May 2015, Sienna ITALY
- 9. Participation on the '23rd EuroCALL conference CALL Communities and Culture, 24 27th of August 2016, Limassol CYPRUS
- 10. Participation on the 'International Conference of Education , Research and Innovation' ,14 16th of November 2016, Seville SPAIN
- 11. Participation on the 'International Conference on Global Education, Teaching and Learning, Management, Economics, Business and Marketing', 25 - 26th of November, Vienna AUSTRIA
- 12. Participation at the '23rd TESOL Arabia International Conference and Exhibition', March 9-11 2017, Dubai
- 13. Universidade Federal Fluminense, Niteroi, Rio DeJaneiro,Brazil, Erasmus program, 22-26 May, 2017
- 14. Participation at the '20th International Conference on Teaching, Education & Learning(ICTEL)', 26 27th of July 2017, Barcelona SPAIN
- 15. Participation at the Conference on 'Adult Education Policy and Practice: Gamification Entrepreneurship Education, and Education Policies' Online Game for Entrepreneurship and Innovation(EntrInno), 12th of October 2017, Nicosia CYPRUS
- 16. Course on "Certified Social Media Manager", Adonis Business Academy, 16- 18th of October 2017, Limassol CYPRUS
- 17. Course on "Certified Google Advertising Professional ",Adonis Business Academy, 13-15th of November 2017, Limassol CYPRUS
- Course on "Human Resource Management", Adonis Business Academy, 20- 21st of November 2017, Nicosia CYPRUS
- 19. Participation at the '8th International Conference on Languages, Social Sciences, Education and Interdisciplinary Studies (ICLSSE-17) Dec. 4-6, 2017 London (UK)
- 20. Many other short seminars/courses/workshops held in Cyprus, and other countries, and organized by professional bodies.

Other Professional Activities:

- Member of the Departmental Academic Board, of HTI (2005 2008).
- Member of the Staff Union of HTI (November 2007-2008).

Skills and Interests:

Social skills and competences:

Friendly, enjoyable, patient, communicative, sociable, general knowledge about politics, sports, music

Computer skills and competences:

- Very good knowledge of computer programming
- Excellent knowledge of MS Office (Word, Excel, Access etc)
- Has knowledge of a wide range of marketing techniques and concepts
- Social Media Skills
- Good teamwork skills
- Communication skills and networking ability
- o Good organization and planning skills
- Knowledge of media production, communication and dissemination techniques and methods

Interests and other skills:	Music, gymnastic, reading literature, football
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Date: November 13, 2017