

School of Health Sciences
Department of Rehabilitation
Speech Language Therapy Program

## University Rehabilitation Clinic Speech & Language Therapy

**Policy Rules & Regulations** 

January 2020



## <u>Dear parents, we would like to inform you about the following and we ask</u> for your cooperation during your visit to the clinic:

- The clinic welcomes clients accompanied by their escorts in the reception area on the ground floor.
- Escorts upon arrival to, and departure from the clinic, must sign in at the reception desk.
- The approval of both parents/ carers is required for a child to receive services.
- Each client remains in the reception area until the student assigned to the case meets the client and accompanies him/her to the treatment room.
- Child who are unable to sit still in the reception area, and are continuously moving about within the clinic must be supervised by an adult.
- Silence is mandatory in the corridors of the clinic.
- An adult should always accompany children during elevator or stairs are used.
- Escorts can observe the speech-language therapy sessions in the monitoring room, unless otherwise stipulated by the clinical supervisor.
- The monitoring area is a quiet zone, and mobile phones must be switched off.
- Inside the monitoring area, please avoid approaching the single-panel glass (mirror), as this causes shadows created inside the treatment room.
- When leaving the monitoring area, please close the doors.
- Escorts are required to remain in the clinic for the duration of the session.
- When leaving the clinic, children must be accompanied by an adult.



- All visitors to the clinic must follow the rules of personal hygiene (e.g., clean clothes, hair, nails) and avoid wearing intense and long-lasting perfumes.
- Children who show signs of becoming sick (virus), have infectious diseases, diarrhea, fever, whooping cough should not attend the clinic for the duration of their symptoms or illnesses.
- If your child is ill, or in case of a serious need to cancel an appointment, the parent / carer must contact the clinic as soon as possible on 25 002132 (clinic reception) or send an email to <a href="mailto:rehab.clinic@cut.ac.cy">rehab.clinic@cut.ac.cy</a>.
- A Child's health certificate from the family's pediatrician to be submitted at the CUT Rehabilitation Clinic.
- Please be on time for your appointment. If you turn up late, the time will not be made up in the session.
- Appointments that are canceled will not be rescheduled.
- In the case of two consecutive absences without notifying the clinic, the intervention program will be terminated.

Department of Rehabilitation Sciences

University Rehabilitation Clinic-Speech & Language Therapy

Arch Bishop I, 196/3

Phone: 25 002132

Email: rehab.clinic@cut.ac.cy